

March 18, 2020

Dear Member,

The leadership team at The Grove is closely monitoring the current developments and recommendations from health and government authorities amid the COVID-19 outbreak. So that we may continue to serve you with confidence, we will be taking additional measures of caution throughout our facilities. We are committed to doing our part to slow the spread of the virus, while still offering a relaxing atmosphere for our families and friends to enjoy.

In addition to the rigorous additional cleaning procedures and training provided to our staff in best practices to minimize the possibility of transmitting illness, there are a variety of additional actions we are taking to improve the opportunity for The Grove to remain open and operating. We are adapting our services where possible, and in some cases postponing or cancelling some events and activities. The following is the current Club Operating Plan detailing specific actions that are being done in this regard.

**Event Cancellations:**

- Friday, March 20th: *Family Movie Night*
- Saturday, March 21st: *Whiskey, Wine & Music*
- Wednesday, March 25th: *Ladies' Golf Opening Luncheon*
- Saturday, April 4th: *Spring Art Walk*

**Restaurant:**

- Curbside To-Go orders are currently available and highly encouraged.  
Anything on the menu can be prepared as a to-go item.
- Reservations must be made for dining at the Manor House to ensure adequate seating is available, as seating has been reduced by 50% to promote appropriate social distancing. Weather permitting, outdoor dining will be encouraged.
- Parties of more than 10 people cannot be accommodated.
- Staff members will be wearing gloves at all times. Gloves will be discarded frequently and consistently.
- Communal snacks have been removed from all areas.
- Silverware will be rolled in cloth napkins on all tables and menus will be laminated so they may be sanitized after every use.
- We will no longer offer buffet service. Family nights will include table service, with the same family friendly menu items available.

## **Golf:**

- We have increased our golf cart fleet and encourage one Player per cart, except where the players are from the same family.
- Towels have been removed from carts. Players are asked to bring their own towels, then take them home and wash them after every round. Sand Bottles & Water Coolers have been removed as well.
- Snacks in comfort stations will consist of only prepackaged snacks. Fruit will not be available.
- Outside staff will always be wearing gloves and golf carts will be sanitized after every use.
- The USGA and PGA are encouraging everyone to leave the flag in at all times during play.

## **Tennis:**

- Spring Break Tennis Camp is cancelled beginning Thursday, March 19th.
- Spring Clinics are postponed until further notice.
- We will continue to offer private lessons & group lessons of 4 or less.
- All furniture, rackets and equipment will be sanitized after each use.
- Sharing of rackets is highly discouraged. Rackets borrowed from the Club will be sanitized after every use.
- Towels have been removed and players are asked to bring their own towels then take them home and wash them.

## **Kids Camp:**

- All Discovery Camp activities are cancelled until further notice.

## **Fitness:**

- Group fitness classes will be moved outdoors or cancelled.
- All machines and mats will be sanitized after each use.
- Floors will be sanitized at the end of each day.
- Members are asked to bring their own basketballs when utilizing the basketball court.
- Use of the Fitness facilities will be limited to members only.

## **Spa:**

- Providers will sanitize all surface areas after every treatment.
- Providers will wash their hands thoroughly before and after every treatment.
- Towels and robes will be washed immediately after every use.

## **General Store:**

- All surfaces will be cleaned after every interaction with Members.
- We will not offer hand dipped ice cream and all food stocks will be prepackaged.

At this time, no member of our staff has been confirmed to have the virus. We know we can count on all of you to help keep the Club safe by observing the following practices:

- If you or immediate family members have recently traveled outside the U.S., or have suffered from a cold or flu-like symptoms, please observe a 14 day hiatus before visiting the Club.
- While on property, take advantage of the many hand sanitizer stations and/or thoroughly wash hands with soap for 20 seconds when entering and leaving Club facilities.
- Please feel free to order carry out meals from the Club that can be ready for curbside pickup.
- If you use any fitness, golf or other recreational equipment, please wipe it down with disinfectant before and after use or ask a team member and they will handle it for you.

Our members are the heart of The Grove. The next phase of response will largely depend on how successful we are following these guidelines and observing recommended practices – and we need everyone’s help in doing so. Getting through this crisis will be easier for everyone, members and staff, if we work together during this time of uncertainty. The goal is to stay open for everyone.

As always, we look forward to welcoming and serving you in any way we can. Please take care of yourselves and each other,

Mark and Cindy

March 21, 2020

## THE GROVE - COVID-19 UPDATES

**\*Due to insurance restrictions, we are unable to offer meal delivery service.\***

Dear Members,

Thank you for your patience as we continue to report updates on Club operations.

After discussions with local County Officials and following the lead of Mayor Cooper of Nashville we have elected to suspend service in the Manor House dining room, bar, Ladies Lounge and Men's Grill effective immediately.

**We are planning to continue operating the Manor House kitchen, however, and we encourage you to place "to go" orders for curbside pickup in the Manor House Circle.**

Please call 615.368.3960 to place your orders for breakfast, lunch or dinner between the hours of 7am and 8pm daily (*except Mondays*).

### TO-GO MENUS *for* CURBSIDE PICK-UP

FAMILY STYLE MEALS

FAMILY STYLE FROZEN MEALS

BREAKFAST

LUNCH

DINNER

We are currently planning to open operations at the Sports Centre and Bridge Bar on May 16th, with beverage service only at both locations. The Grove is very fortunate to have these outdoor recreational areas, and we trust that you will continue to practice appropriate distancing when using all The Grove facilities.

Our leadership team is very concerned about the well-being of our team members and their families. We hope to provide safe, ongoing employment for as many of our team members as possible, so your orders for meal pick-up are appreciated.

Please continue to enjoy the golf course, spa, fitness centre, general store and tennis courts, according to the guidelines issued earlier this week. Also, Jim and Kim are working on offering outdoor fitness classes on the Sports Centre lawn as soon as weather permits. Please refer to the **Today at The Grove** each morning for the latest updates.

Stay active and stay well. And please, let us know if there is anything we can do to make this trying time easier.

Best,  
Mark and Cindy

March 23, 2020

Dear Member,

Due to the recent mandate by Tennessee Gov. Bill Lee and the actions taken by Nashville Mayor John Cooper, The Grove will have to temporarily close the Fitness Centre until April 6th. To stay active we highly encourage people to get outside and walk on our trails and sidewalks and enjoy the beauty of Spring. We will also begin to offer some outdoor fitness classes to a limited number of participants when the weather permits. In addition, we highly encourage those on Facebook to follow our “Fitness At The Grove” private Facebook group where we will be doing some Facebook “Live” classes where you can follow along from home, and keep you updated on all things fitness at The Grove.

In a similar vein, we are going to close the Rosemary Spa for treatments. If you need products, just call the Front Desk at 615.368.3960 and they will be at the Manor House for pick-up. Stay tuned as we assess the options for keeping the Golf Course and Tennis Courts open. If you have any questions or concerns feel free to reach out to Jim Cotta or Kris Garner via email at [JCotta@groveliving.com](mailto:JCotta@groveliving.com) or [KGarner@groveliving.com](mailto:KGarner@groveliving.com).

<https://www.tn.gov/governor/news/2020/3/22/gov--bill-lee-signs-executive-order-mandating-alternative-business-models-for-restaurants-and-gyms--lifts-alcohol-regulations.html>

<https://www.wkrn.com/community/health/coronavirus/mayor-john-cooper-announces-safer-at-home-order-in-davidson-county/>

Thanks, and Stay Safe,

Mark and Cindy